



## Booking Form

If you would like tickets for any of our trips please return this form with your payment. As many of our trips are very popular we recommend that you phone Tracy on 01787 477253 or 07980214592 or email [info@aandtventures.co.uk](mailto:info@aandtventures.co.uk) to reserve your tickets, but we will require payment within 2 weeks of reserving.

**Name:** .....

**Address:** .....

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**Postcode:** ..... **Tel:** .....

**Email:** .....

**Excursion:** .....

**Number of tickets required:** Adult ..... Concessions ..... Child .....

**Excursion:** .....

**Number of tickets required:** Adult ..... Concessions ..... Child .....

**Excursion:** .....

**Number of tickets required:** Adult ..... Concessions ..... Child .....

**Payment enclosed:** .....

Payment in full or a minimum deposit of £30 per ticket is required (unless otherwise stated ) within two weeks of booking. Balance due upon request approximately 6 weeks prior to departure.  
Cheques to be made payable to A&Tventures Ltd, and sent to 25 Bouchier Way, Halstead, Essex. CO9 1AY

**I hereby certify that I have read, understood and agreed the A&Tventures Ltd booking information and Terms & Conditions on behalf of myself and my travelling companions.**

Signed .....

Date .....

Special Request .....

## Terms and Conditions of Booking

### 1. CANCELLATION

Unless a trip is cancelled due to insufficient response payment will not be refunded unless the ticket can be resold. If a tour is cancelled then all monies paid will be refunded in full, but no further liability whatsoever is accepted. We will undertake to re-sell tickets for clients who are unable to travel ONLY if our allocation has been sold. If we are able to re-sell tickets all monies paid will be refunded in full.

### 2. FINAL DETAILS

Approximately 5 weeks before departure final details will be dispatched which will include outstanding settlement if any, and coach departure time. Every care has been taken to ensure that the details are accurate but sometimes changes beyond the control of A&Tventures Ltd may occur and we reserve the right to make changes without notice, such as the coach company or timings related to departure.

### 3. JOURNEY

A&Tventures Ltd can not be held responsible for late arrivals due to circumstances beyond our control, eg; road traffic hold ups, breakdowns or unforeseen delays, acts of terrorism, demonstrations, adverse weather conditions etc.

### 4. REFUNDS

The advertised performance will not be changed by us. Should we, for any reason, be unable to provide the tickets as advertised, or a performance is cancelled prior to departure a full refund of the monies paid would be due from ourselves.

In the event of a cancellation, abandonment, postponement, curtailment or relocation in whole or in part of the ticketed Event after the departure of the coach, the passenger will be entitled only to a refund of the ticket value (which may be lower than the face value if the ticket was acquired at a special rate) and not the additional cost of the coach travel incorporated within the selling price. However if a performance is rearranged by the promoter/management then in this eventuality the passenger will be entitled either to a refund of the ticket value, or alternatively to travel to the re-arranged show subject to an additional fee being paid for the additional travel costs on the re-arranged event.

### 5. TICKET

We cannot be held responsible for the quality of the seats provided. Customers are advised of the ticket face value, this is the normal Single Seat selling Price for the ticket if purchased from the Promoter/Management/Box Office excluding the booking fee. Occasionally wording other than the face value may appear on a ticket and this will refer to the group rate acquired by A&Tventures Ltd. The ticket, however, will gain admission to the area which represents the advertised face value.

Tickets must be produced and/or surrendered to any A&Tventures Ltd official on request. Except for exceptional circumstances tickets are distributed on the coach. If posting is necessary an additional fee will be charged for secure posting.

### 6. REFUSAL

We reserve the unconditional right to refuse a booking or terminate a passenger's journey in the event of unreasonable behaviour. Any decision in this respect shall be at the discretion of the representative on the coach itself.

### 7. COACH

All arrangements for conveyance are made by A&Tventures Ltd as agent for the passenger upon condition that it shall not be responsible for any damage, delay, injury or inconvenience caused thereby. Failure to meet the coach as instructed, either written or verbally, will be deemed as intention not to travel, and no refund will be offered. We accept no responsibility for personal items stored on any part of the vehicle.

The coach will park as near to the venue as possible but it must comply with venue parking provisions and highway regulations, on occasion this may result in a longer walk to the venue than anticipated, compensation will not be given in these circumstances.

### 8. SPECIAL REQUESTS

Every endeavour is made to comply with special requests regarding seating and should be stated at the time of booking. Special requests are not guaranteed and disadvantaged passengers will be given preference over able bodied travelers.

### 9. DISABILITY

We will make every effort to accommodate disabled passengers, however, at some venues special provisions need to be made, particularly for wheelchair passengers. Failure to accurately declare a disability may result in problems at a venue and possible refusal, in this instance no refund will apply.